

Prioritization Grid

Performance Improvement Priority Grid

Issue to Evaluate _____

Date _____

| Criterion | Points 3 | Points 2 | Points 1 | Points 0 | Score |
|--|---|--|---|--|-------|
| Strategic Plan | Strong relationship | Moderate relationship | Minimal relationship | No relationship | |
| Regulatory compliance | Required | N/A | N/A | Not required | |
| Patient Outcome | Important improvement in patient care | Some improvement in patient care | Little improvement in patient care | No improvement in patient care | |
| Importance to mission/vision | Very Important | Important | Slightly important | Not at all | |
| Problem prone | Process problems noted with increased risk to success of program or staff | Process problems noted with moderate risk to success of program or staff | Process problems noted with low risk to success of program or staff | Process problems noted with no risk to success of program or staff | |
| High volume | Affects 100% of programs or participants | Affects 50 – 75% of programs or participants | Affects 25 - 50% of programs or participants | Affects 0 - 25% of programs or participants | |
| Productivity | Reduction of >10% work time (increased efficiency by >10%) | Reduction of <10% work time (increased efficiency by <10%) | No impact | Increase in staff /work time | |
| Financial Cost | No cost to implement | One time <5% cost to implement | One time 5%-10% cost to implement | Ongoing cost to implement, | |
| Financial Savings | At least 10% financial savings by implementing | 5%-9% savings by implementing | <5% savings by implementing | no financial savings by implementing | |
| Customer/Learner Needs and Expectations | Problem in this area as indicated by evaluations & complaints | Possible highly positive effect on satisfaction | Possible moderate effect on satisfaction | Minimal or no effect on satisfaction | |